

# Service Desk & Requests

## Support 911's for DLZP

**Critical** and **High** support emergencies should be raised via DLZP's 24 hour Emergency Line at (281)-912-3597 x911

## Standard Support

For standard support submit a request at the [DLZP Support Site](#). If you do not have access to the **DLZP Support Site** please contact your account representative or Project Manager

OR: Send a request to [support@dlzpgroup.com](mailto:support@dlzpgroup.com)

## ZOHO End User Guide

DLZP Group Uses ZOHO as it in-house service desk platform. Clients will be provided access to follow project activity and make requests for bug fixes or services via the Issue Tracker feature within ZOHO and may be accessed here at the [DLZP Support Site](#).

User Guide instructions are presented in the guide below.

From:  
<https://wiki.cloud.dlzpgroup.com/> -

Permanent link:  
<https://wiki.cloud.dlzpgroup.com/doku.php?id=service desk>

Last update: **2019/02/01 15:48**

